SELF-SERVICE

CRISTIE
RECOVERY
SOLUTION

POWERED BY
CLOUTILITY

REPORT |
BILLING | API

INTERNAL
WORKLOAD

EXTERNAL
WORKLOAD

SELF-SERVICE
ON-PREM | DARK SITE

TECHNOLOGY
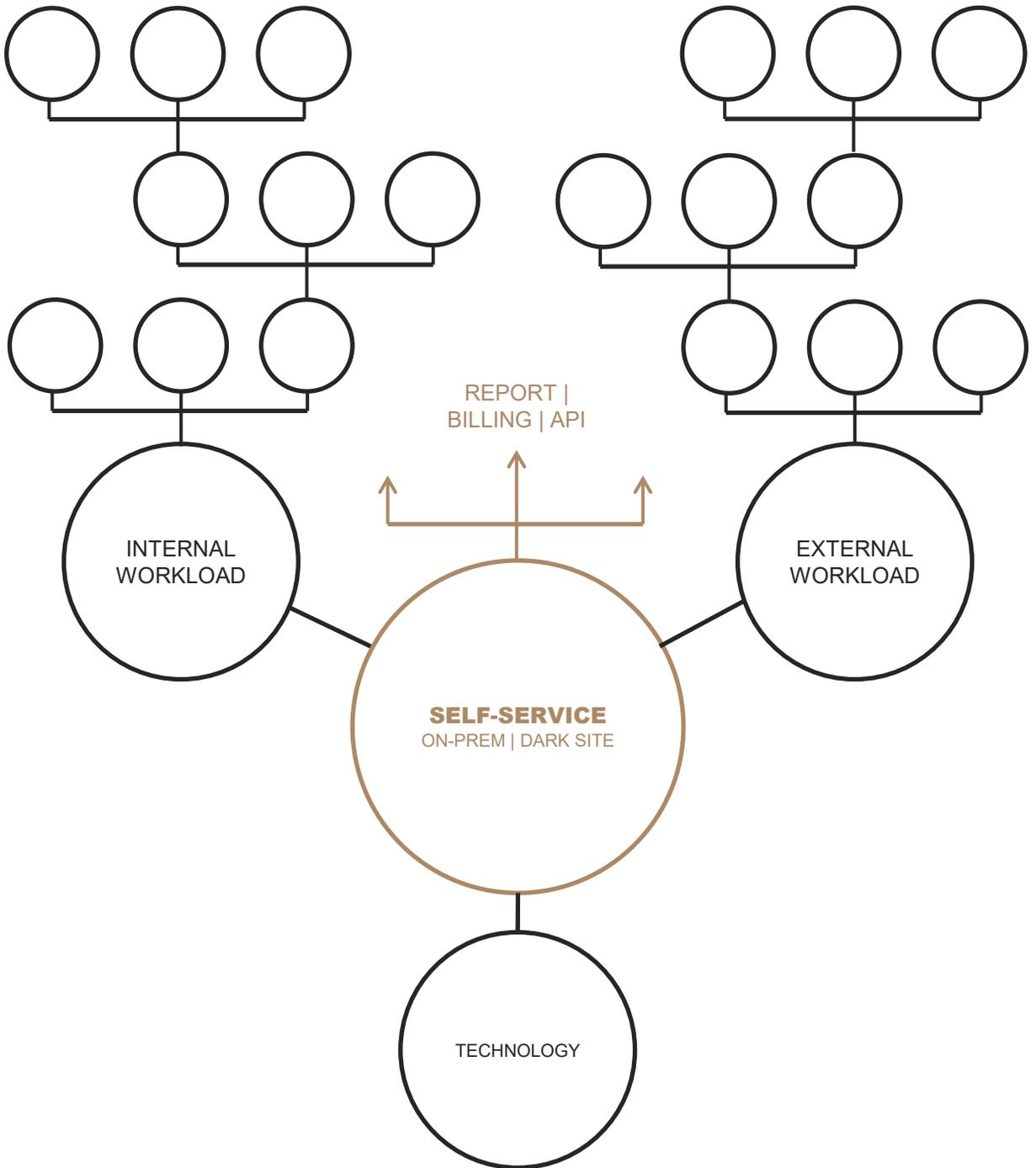
IBM STORAGE PROTECT | IBM STORAGE PROTECT PLUS | IBM STORAGE DEFENDER DATA
PROTECT | IBM CLOUD OBJECT STORAGE | RUBRIK FOUNDATION EDITION | RUBRIK SECURITY
CLOUD | RUBRIK SECURITY CLOUD PRIVATE | COHESITY |
POINT ARCHIVAL GATEWAY (S3-TO-TAPE)

SELF-SERVICE.
MULTITENANCY.
AUTOMATED BILLING.

Deliver data protection as a service with complete control, transparency, and profitability.

Cloutility is an on-premises self-service and management layer for your backup environment, designed to simplify and streamline the packaging, delivery, and monetization of data protection services. Purpose-built for Managed Service Providers (MSPs), enterprise IT teams, and distributors, it provides full control, transparency, and scalability.

- **Multi-tenancy.** Build your hierarchy of business units, resellers, customers, departments, servergroups and more in a secure and flexible structure.

- **Self-Service.** Role-based access control (RBAC) with SSO and MFA for admins, finance, partners, and end customers to securely access status, alerts, and selected functions.

- **Billign automation.** Subscription-based recurring billing. Define subscriptions and activate contracts for each debitor. Generates an automated monthly billing output with thousands of billing lines in minutes. Get the billing output in CSV or JSON format and automate even further by connecting your invoicing system via the Cloutility REST API.

- **API-first.** The Cloutility User Interface (UI) consumes Cloutilitys own REST API which is designed for smooth integrations with any other application or system.

Cloutility™
- Made in Europe.

SELF-SERVICE
WHAT

01   Single pane of control for multiple platforms—support for leading backup and storage solutions in cloud, on-prem, or hybrid deployments.

02   Capacity & usage reporting for transparent pricing and chargeback models.

03   Prepackaged service bundles combining Cloutility licensing with your preferred backup or storage technologies.

04   Broad compatibility with enterprise platforms such as IBM Storage Protect/Plus, Rubrik, Cohesity, and more.

05   Long-term archive options like S3-to-Tape/WORM for cost-efficient, immutable storage.

SELF-SERVICE

Cloutility powers service delivery for leading providers and enterprises, enabling automated billing, multitenant control, and self-service across diverse platforms.

HOW

Deploy

Deploy the portal following Cloutility system requirements and connect your backup or storage systems.

Design

Design your tenant structure (partners → customers → departments) and assign roles with SSO/MFA.

Enable billing

Define subscriptions with cost or selling prices on several parameters including capacity, activation fee, data transfered, base fee, and more and activate subscriptions on customer contracts in Cloutility and get an automated monthly billing output.

Publish services

Publish services: bundle technology licenses and Cloutility features in your catalog for easy quoting.
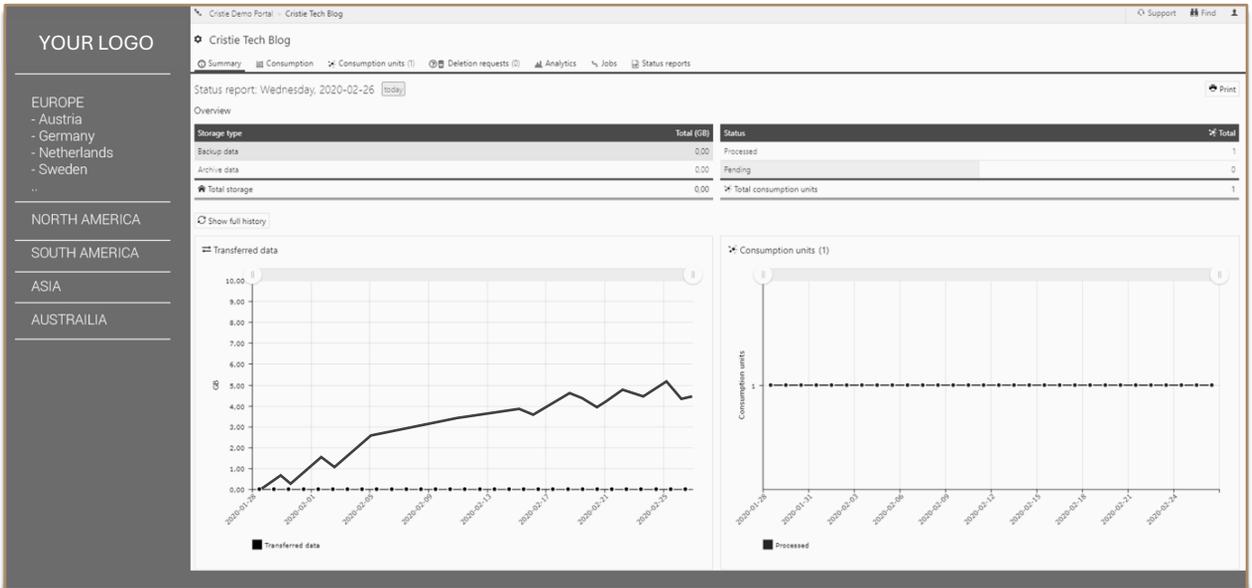
WHO

MSPs/Service Providers

MSPs/Service Providers scaling to thousands of customers with unified delivery and billing.

Distributors/Resellers

Distributors/Resellers managing partner networks and end customers with multi-level governance.

Enterprise IT

Enterprise IT standardizing reporting and chargeback across multiple business units.

Picture: Start view showing a complete overview of what you are allowed to see, including data volumes, status, and the multitenancy tree. Everything is based on your permissions within the top-down management structure.
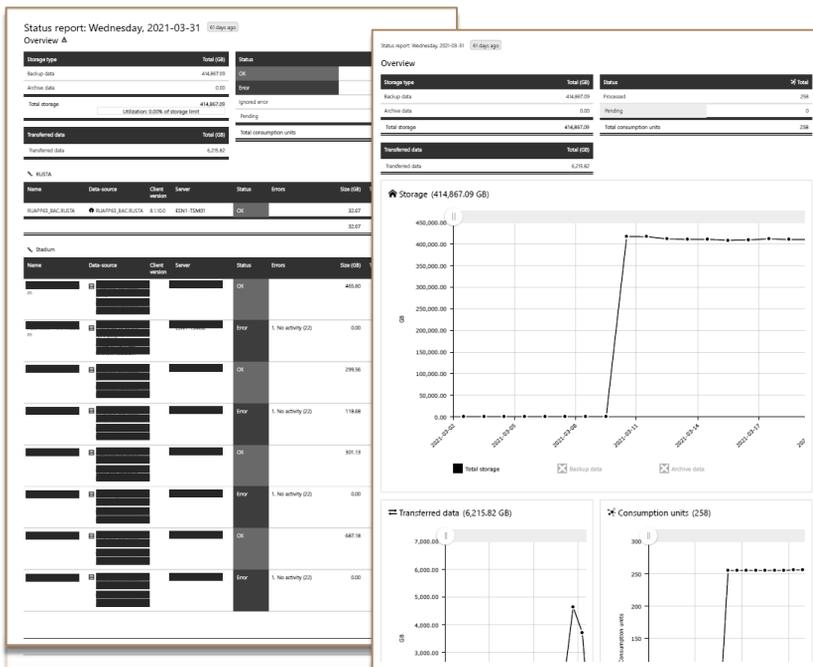
Picture: On-demand, personalized reporting tailored to every user— delivering the insights you need, when you need them.
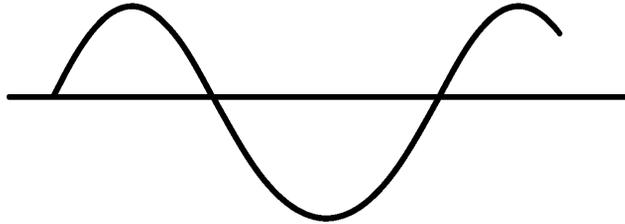
CRISTIE **OPEX** SERVICE

Flexible Design & OPEX Service

We offer flexible software licensing options: pay-per-use, committed subscription, or a combination of both. This means you don't need to license the entire system upfront. You can choose to oversize your hardware and scale your solution through software and services as needed, delivering both economic advantages and greater reliability over time.

The Cristie OPEX Service provides a monthly subscription or pay-per-use model for the software services stack, helping you optimize your financial planning and maintain predictable operational costs for your secure solution. Cristie OPEX Service eliminates additional costs related to capital expenses, interest, or financing. Included by default with every Cristie Solution, this service offers two monthly payment options:

Pay-Per-Use (PPU): Billed monthly based on actual usage. Your costs will vary according to your usage volumes.

Subscription (SUB): Billed monthly based on a committed baseline volume. In return for your commitment, you receive a discounted monthly rate.

Upfront Payement (UFP): As a third option, some modules are available at an additional discount for Upfront Payment.

Cristie Recovery Solution is available through partners across Europe—please contact Cristie to find your nearest partner.

CONTACT CRISTIE

EMAIL CRISTIE >

CRISTIE
RECOVERY
SOLUTION
4 MSP

Request the Cristie Recovery Solution for MSPs and you'll receive the full self-service portal with all features included—at no additional charge. The MSP Edition also includes Cristie Recovery Assurance, providing disaster recovery capabilities, automated restore testing, and compliance with EU cyber regulations.

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